capelle
LIVES

HUMANIZING DIGITAL INTERACTIONS

In the last 2 years of pandemic, we are thankful for digital technology, which has allowed us to stay connected and still be able to maintain productivity and perform our work to the best of our abilities. Though digitalization has accelerated sooner than we were prepared, we strived in various ways to rise up to the occasion. As we now get used to digital technology, celebrate the convenience, and embrace the capability that it offers, have we also lost the experience of human interactions?

#3 issue of Capelle Lives shares insights on how we can better humanize digitalization for greater user experience.

Humanizing the Digital Customer Experience (CX)

In the age where accelerated digitalization is becoming more and more an integral part of our lives, how can companies continue to deliver interactive customer experience while negotiating the ever-changing digital landscape?

Read Here →

Human Touch - A Key Factor for Productivity in Digital Transformation

We get excited over the intervention of digital tools, and how they might help productivity, let's also look at how these tools can be used more efficiently to create room for human interactions.

Read Here →

LIVECHAT

Engaging an Evolving Workforce

Bill Leung, Chief Technology Officer of OrangeTee & Tie, shares how employers now need to be more creative in reinventing their engagement strategies in order to better meet the changing expectations and needs of the workforce.

▶ WATCH HERE

PODCAST

Emotional Intelligence in this Digital Age

In this digital age, where technology and digitalization are intertwined in our daily lives, are there differentiating factors between humans and technology, and from each other?
Learn what it means to be truly human in this digital age.

((•)) LISTEN HERE

PODCAST

## Enhancing Interactions in a Digital Environment

When digitalization becomes a norm, how do teams stay cohesive and function efficiently? William Toh, Learning Consultant, shares his insights on how we can use communication tools, as well as a "person-centric" approach to connect effectively.

((•)) LISTEN HERE

Our last poll results show **People Development** emerged champion in building organization sustainability.

Creative
Problem-solving
20%

People
Development
60%

Effective
Communications
20%
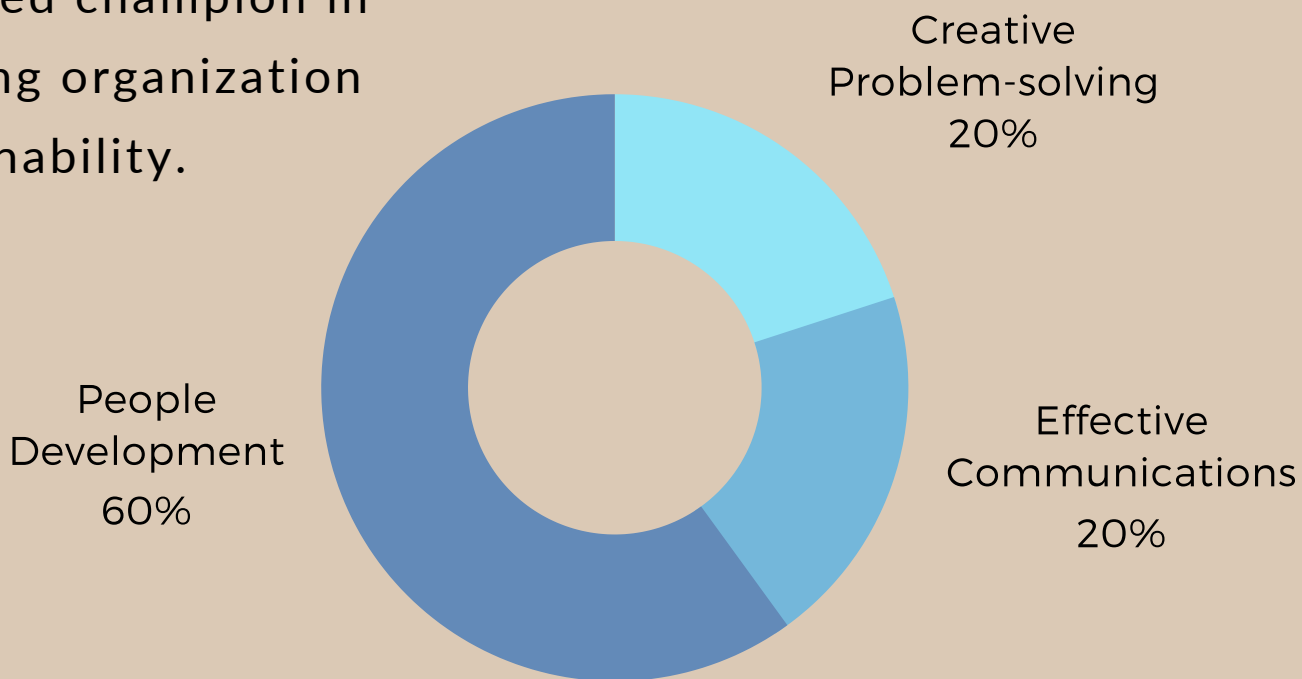
POLL!

What Do You Think are the Critical Areas of People Development?

VOTE HERE!

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